



SUMMARY

Internationally recognized training and technical assistance expert with over 40 years senior government, executive management, program development, and direct service experience

SKILLS

Building Collaboratives | Case Management + Conferencing | Field Instructor | Group facilitation
Motivational Interviewing | Peer Educator Training | Safety Planning | Trauma Informed Care

PROJECTS

- ✦ Transitional Care Coordination – an evidence-informed intervention
- ✦ Building interdisciplinary health and human services community collaboratives and events
- ✦ Health education programs for jail visitors and their children, peer leaders and correction staff
- ✦ Workforce Capacity initiative expanded access for families of the incarcerated in Puerto Rico
- ✦ Community outreach and education including family counseling and services
- ✦ Support for children and families of incarcerated parents housed in NYC jails
- ✦ Cultural Appropriateness community training curricula and resources to mitigate implicit bias
- ✦ Implementation of evidence-based population health interventions for correctional settings
- ✦ Dissemination training to integrate and replicate interventions – Camden, NYC, Raleigh, Las Vegas
- ✦ Online mapping directory of service organizations across Puerto Rico
- ✦ Housing and employment project to improve social determinants of health
- ✦ Event planning – staff retreats | day care and senior citizen picnics | consortia convenings
- ✦ First New York State Health Home and Criminal Justice pilot demonstration project
- ✦ Managed Care plan performance evaluation system
- ✦ Child welfare contract performance evaluation systems and outcome measures

EXPERIENCE

Training & Technical Assistance Consulting

- ✦ Strategic planning and guidance to executive management at local health agency, correctional health service, housing and employment center, jail visitor center, and skilled nursing facility.
- ✦ Training and content expertise to support implementation of evidence-based interventions at government agencies, research university, and health and social service organizations

Project Design & Management

- ✦ Design, develop, implement and evaluate interventions to support vulnerable populations that reach across health and social service systems. Managed 5 local demonstrations of federal grant multi-site evaluation projects; \$8.5M in competitive federal grants
- ✦ Created, implemented, integrated, replicated and sustained Transitional Care Coordination, providing 5,000 service plans each year and demonstrating improved health outcomes.

Program Monitoring & Management

- ✦ Administrative Services for NYC Health Agency's health care access division including Child, family and Special needs Medicaid plans creating an evaluation tool to set minimum standards
- ✦ Established child and family service program outcome standards (foster care / prevention, adoption, independent living skills) where none existed; monitored and reported outcomes including child abuse and neglect reporting, family planning information and counseling offers to teens in foster care and safety planning for people at risk of intimate partner violence.

- ✦ Facilitated functional transfer of child protective services from contracted to directly operated service at NYC's children's services agency.
- ✦ Senior Procurement Officer for local Department of Social Services developing funding opportunity announcements, establishing reviewing, selection and award criteria, advising and guiding reviewers and negotiating with selected providers of employment services, job training, intimate partner violence prevention and more.
- ✦ Executive Leadership for Correctional Health team responsible for establishing standards and performance measures for correctional health programs including correction-based nursery program, peer educator training, and transitional care coordination. Established Transitional Health Care Consortium with community reentry, health and service organizations, to support community reintegration and family support.

Program Development, Training and Direct Service

- ✦ Integrated HIV Prevention Train the Trainer curricula with Wall Talk, an evidence-based curricula tailored to address the safer sex practice needs of the incarcerated to develop a Peer Leader training in NYC Jails with demonstrated outcomes in reducing risk factors.
- ✦ Piloted the nation's first opiate overdose prevention train the trainer program for jails visitors distributing 37,000 doses to 29,000 jail visitors who witnessed and reversed overdoses.
- ✦ Developed curricula and training materials; delivered course on the impact of incarceration on access to housing and employment services for people with HIV.
- ✦ Developed Transitional Care Coordination curricula and training materials available for download on HIV.gov website to facilitate community linkages and family reintegration.
- ✦ Trained staff and provider organizations across NYC as well as in Camden NJ, Clark County NV, Raleigh NC and Puerto Rico as well as to organizations attending national conferences on public health, county service organizations, and NYC Ryan White and Transgender meetings.
- ✦ Held progressively responsible positions in program planning and development office
- ✦ Developed and managed over 200 child protective, prevention and adoption contracts as well as independent living skills training, family planning and information services; wrote solicitations in response to court orders, coordinated selection and award processes, and monitored and evaluated service delivery.
- ✦ Program manager for the emergency nursery program, juvenile sex worker diversion program,
- ✦ Collaborated to create a master database of community resources; facilitated housing assistance, home care, parenting skills and prevention services.
- ✦ Casework, social work field services, family planning information and counseling for pregnant / parenting teens, families relocated after shelter stays and seniors; conducted intimate partner and streetwork violence prevention; child day care social work intern; mandated reporter.

SELECT PUBLICATIONS

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- Jordan AO, Lincoln T, Miles JJ. (2022) Chapter 33 Public Health is Community Health is Correctional Health: Collaboration is Essential, Public Health Behind Bars, R. Greifinger 2ed. Springer Nature ISBN: 9781071618006.
- Jordan AO, Cohen LR, Harriman G, Teixeira PA, Cruzado-Quiñones J, Venters H. (2013) Transitional Care Coordination in New York City Jails: Facilitating Linkages to Care for People with HIV Returning Home from Rikers Island, AIDS and Behavior, Volume 17-2s: 212-219.
- Teixeira PA, Jordan AO, Zaller N, Shah D, Venters H (2015) Health outcomes for HIV-infected persons released from the New York City jail system with a transitional care-coordination plan, American Journal of Public Health, volume 105(2):351-7.

- Wiersema JJ, Teixeira PA, Pugh T, Cruzado-Quiñones J, Jordan AO (2021) HIV Care Engagement among Justice-Involved and Substance-Using People of Puerto Rican Origin who are Living with HIV, *Journal of Immigrant and Minority Health*, *published online May 4, 2021*
- Wiersema JJ, Santella AJ, Dansby A, and Jordan AO. Adaptation of an Evidence-Based Intervention to Reduce HIV Risk in an Underserved Population: Young Minority Men in New York City Jails. *AIDS Education and Prevention* | 2019 Vol. 31(2):163-178.
- Cruzado-Quiñones J, Jordan AO, Cagey R. (2017) Tools + Tips for Providing Transitional Care Coordination: Handbook, Health Resources Services Administration, IHIP.
- Huxley-Reicher Z, Maldjian L, Winkelstein E, Siegler A, Paone D, Tuazon E, Nolan ML, Jordan AO, MacDonald R, Kunins HV. Witnessed Overdoses and Naloxone Use Among Visitors to Rikers Island Jails Trained in Overdose Rescue, *Addictive Behaviors*, Vol 86: 73-78.
- Myers JJ, Dufour MSK, Koester K, Jordan AO, Cruzado J, Riker A (2017) Patient navigators effectively support HIV-infected individuals returning to the community from jail settings, *International Journal of Prisoner Health*, Vol 13(2): 213-218.
- Jacob Arriola KR, Spaulding AC, Booker C, Williams C, Avery A, Porter NJ, Jordan AO, Lowenthal H, Frew PM (2013) Understanding the Relationship between Social Support and Physical and Mental Well-Being among Jail Detainees Living with HIV, *Journal of Health Psychology*, Vol 20:1.

EDUCATION, TEACHING & CERTIFICATIONS

Adjunct Professor , Hofstra University, <i>School of Health Professions</i>	2021-present
MSW City University of New York at Hunter College School of Social Work, Casework major	1986
Certified Social Worker NYS Education Department Office of the Professions	1986
Certified Field Instructor , CUNY at Hunter College SSW, Seminar in Field Instruction (SIFI)	1990
LCSW NYS Education Department Office of the Professions	2007-2022
CCHP National Commission on Correctional Health Care, Chicago, IL	2021-2022
CPPB National Institute for Government Purchasing, Herndon VA	1995-2000
BS Lebanon Valley College, Social Services major, Annville PA	1980

PROFESSIONAL SERVICE

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- ✦ American Public Health Association: Justice & Incarcerated Health Committee Coordinator
 - ✦ National Commission on Correctional Health Care (NCCHC) – APHA representative to board
 - ✦ NCCHC Resources Inc. – co-founder and mentor
 - ✦ Journal of Correctional Health Care – Editorial board
 - ✦ Journal on Sexually Transmitted Diseases – Reviewer
 - ✦ New York City Department of Health and Mental Hygiene – Speakers Bureau
 - ✦ Academy of Correctional Health Professionals – member, former board member
 - ✦ American Journal of Public Health – Reviewer
 - ✦ Bronx Health & Housing Consortium – co-founder and former steering committee member
 - ✦ Cornell University – David E. Rogers Health Policy Colloquium Speaker
 - ✦ National Association of Social Workers – member and social policy contributor
 - ✦ New York Academy of Medicine – Criminal Justice Workgroup
 - ✦ New York City Administration for Children Services – Charter Revision implementation workgroup
 - ✦ New York State Department of Health – Panel on the Prevention of Perinatal HIV Transmission
 - ✦ New York State Department of Health – Criminal Justice & Health Homes Committee

HONORS

American Public Health Association , Excellence in Collaboration, CHPPD Section	2020
Guest Lecturer , Weill Cornell Medical College, David Rogers Health Policy Colloquium	2017
Public Health Works Honor Roll Award , NYS Department of Health	2011